
User Guide

Project

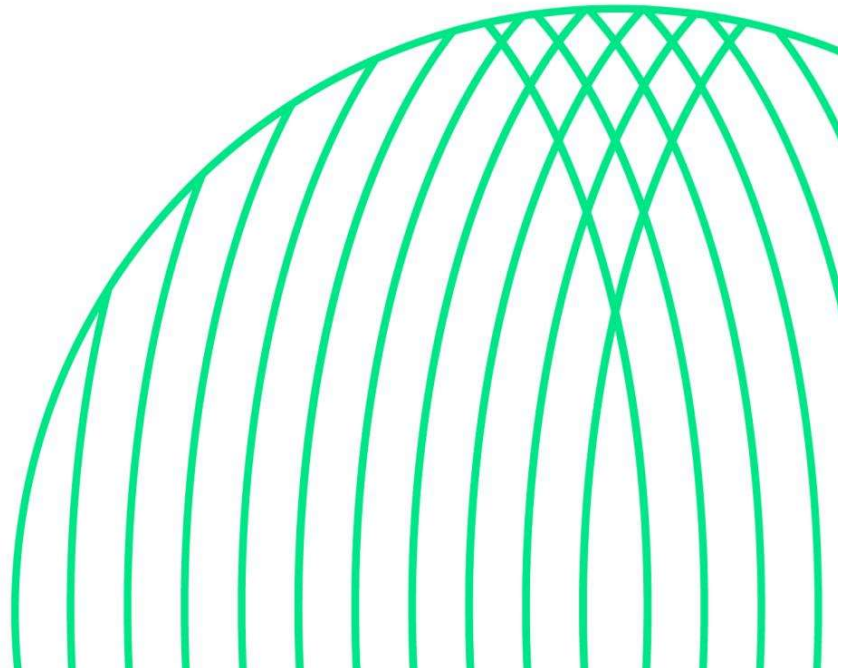
Elanco Resource Hub

Client

Elanco

Date

October 2022



Contents

Versions..... ii

Accessing the Elanco Resource Hub 1

 Accessing the Site Through Single Sign-On (SSO) 1

 Accessing the Site Through SSO using office.com..... 2

 Accessing the Site Through Direct Login..... 3

Browse the Catalog..... 4

 New Items..... 6

 Favorite Items 6

 Pack Sizes..... 7

 Item Detail Screen 8

Out of Stock Email Notifications..... 10

Placing an Order..... 12

 Review Your Items..... 13

 Review or Enter a Shipping Address 14

 Corporate and Personal Address Book..... 14

 Corporate Address Book..... 14

 Personal Address Book..... 17

 Select Your Cost Center 19

 Review and Complete Your Order 20

 Multiple Address Checkout Process..... 22

 Review Your Items..... 24

View and Copy Previous Orders 25

Contact Support..... 27

Versions

Version No.	Release Date	Author	Notes
1.0	11 th August 2022	HHG PMO	
2.0	6 th October 2022	Destiny Karrington	Added SSO and Allocation information
2.1	1 st November 2022	Destiny Karrington	Updated login page information
3.0	11 th Aug 2023	Carolyn Burke	Updated for Filtering on Global Address book and Custom Pre-Filter behaviour

Accessing the Elanco Resource Hub

Accessing the Site Through Single Sign-On (SSO)

To access the Resource Hub using your @elancoah.com credentials:

1. Go to <https://elancoresourcehub.hhglobal.com>
2. Then click on “Elanco SSO” found at the top of the login box.
3. You will need to go through Multi-Authentication Authorization. This should only happen once per browser. Log in using your @elancoah.com credentials.
4. You will then be logged into the Elanco Resource Hub.



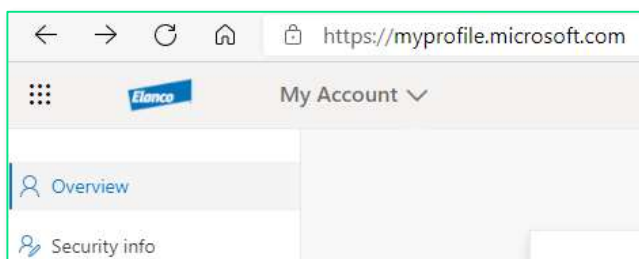
Please note:

You should continue to login through SSO after you start using that method. If you try to return to logging into the site directly without SSO, you may need to reset your password.

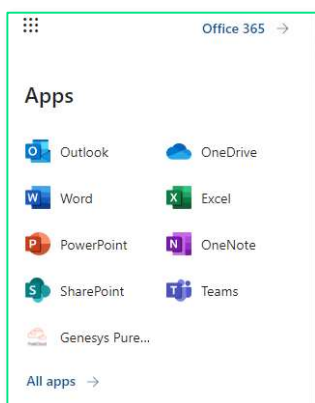
Accessing the Site Through SSO using office.com

This is an alternative method to log into the Resource Hub using your @elancoah.com credentials:

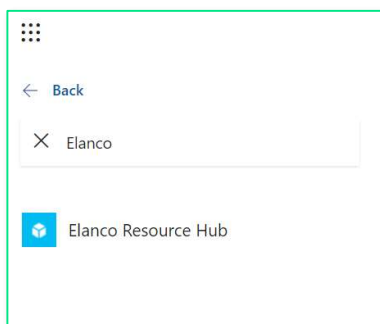
1. Go to <https://myprofile.microsoft.com>
2. Select the “App Launcher” or “All Apps” located in the top left corner



3. Select “All Apps”



4. In Search, type “Elanco” and select “Elanco Resource Hub”



5. You will then be logged into the Elanco Resource Hub.

Accessing the Site Through Direct Login

This method is recommended for external users and those without access using the SSO.

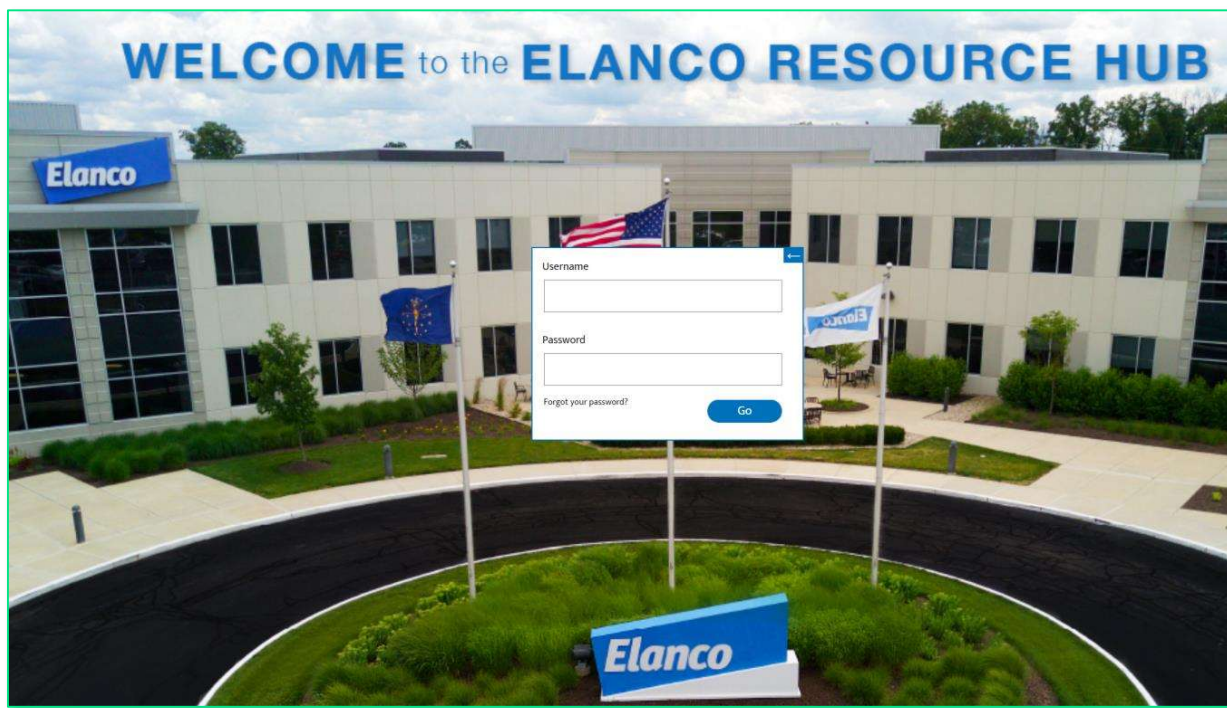
1. Go to <https://elancoresourcehub.hhglobal.com>
2. Then click on “Direct Login” found at the bottom of the login box.
3. Use your email address and site password to login if you already have one established. (This is not set to your Elanco password)
 - a. If this is your first time logging in, please email support.elanco@hhglobal.com for your password.
4. Click Go.
5. You will then be logged into the Elanco Resource Hub.

If this is your first time logging in, click on the “Forgot your password” link, and enter your email address on the following screen. You will receive an email link to set your starting password. Please be sure to check your spam folder when checking for receipt of the email.

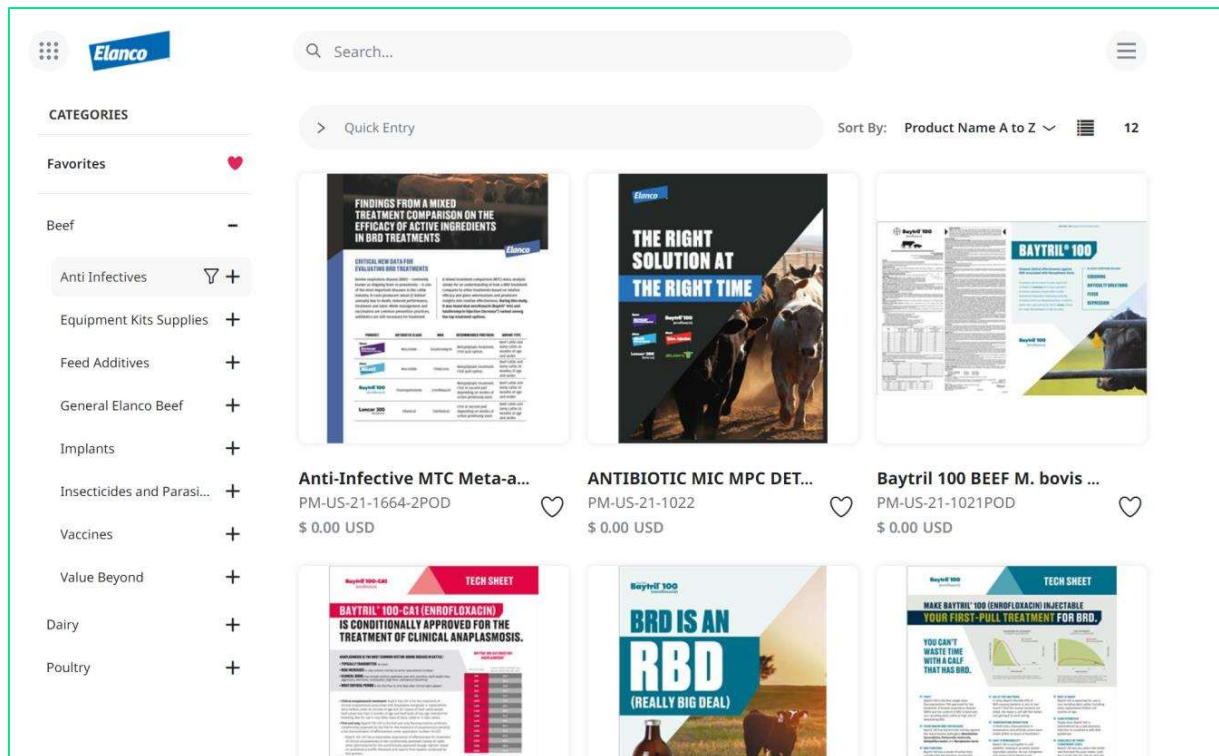
If you do not receive an email to set your starting password, have trouble logging in, or if you need to be set up to gain access, please contact support at support.elanco@hhglobal.com

Please note:

You should continue to login through SSO after you start using that method. If you try to return to logging into the site directly without SSO, you may need to reset your password.

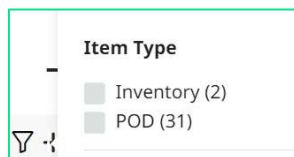


Browse the Catalog



To browse through a list of items, click on one of the categories on the left. Once you select a category, the available products in that category will be listed. Click the plus sign to see subcategories which can be used to further reduce the list.

Click the filter to see additional filter options such as the item type. Inventory shows items that ship from the warehouse. POD shows items that are Print on Demand and produced when ordered.



The search field will display items based on name or description containing the search term entered.

baytril
 baytril 100
 baytril 100 cattle

The **catalog** item display will include the item image, SKU/PromoMats ID and price.

CATEGORIES

Favorites

Farm Animal

Beef

Dairy

Poultry

Swine

Quick Entry

Sort By: Product Name A to Z

12

"THERE'S ONLY ONE RUME..."

PM-US-20-0470-3

\$ 0.00 USD

2020 ANNUAL IMPLANT E...

PM-US-19-2201-2

\$ 0.00 USD

2020 LIVER ABCESS AWARE...

PM-US-20-0339-2

\$ 0.00 USD

To quickly add an item to your shopping cart, hover over the image. The option to enter a quantity and add the item to your cart will appear.

If you need to look at an item more closely, check order quantity limits, view inventory levels (for stock items) or download a PDF, select View Product.

View product

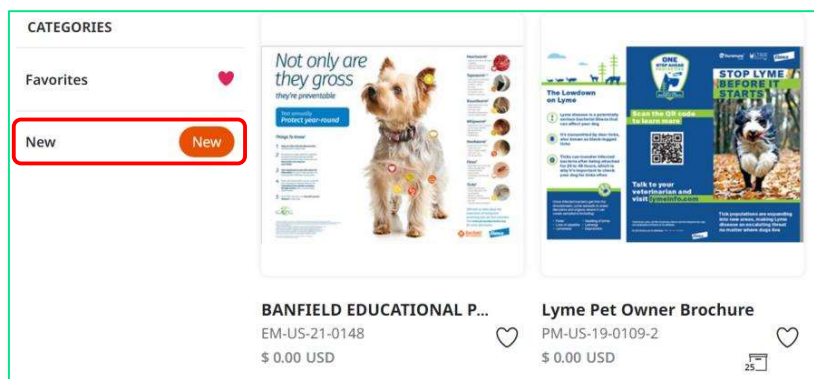
Add to cart

© 2022 HH Global Ltd. Classification: Client – Version: 1.0

5

New Items

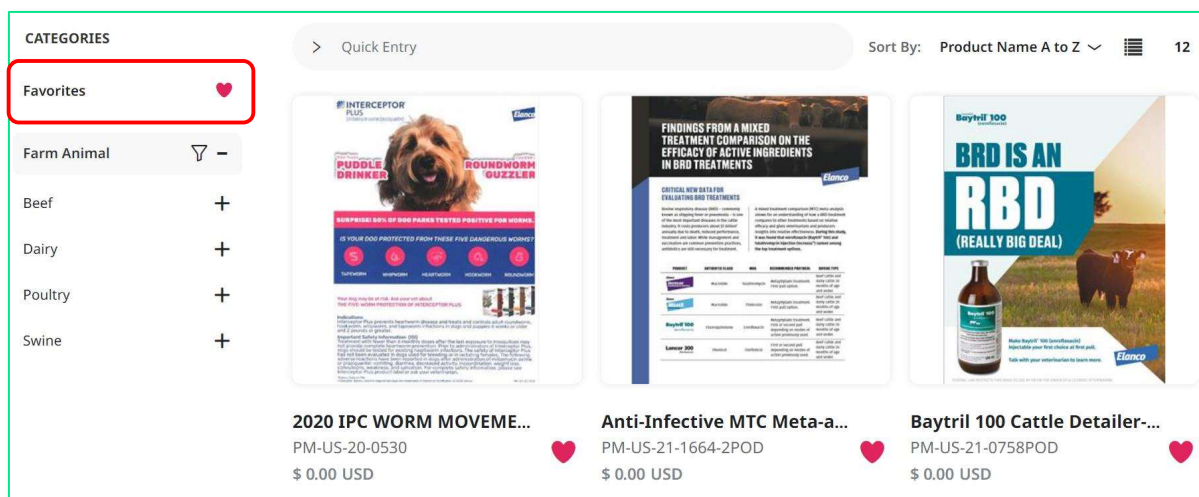
If there are new items available in your catalog, a “New” category will appear just below Favorites. This will be updated periodically to reflect the newest available or updated items.



Favorite Items

If you will be ordering a certain item frequently, click the “Add to Favorites” heart to add it to your Favorites list to make it easy to find in the future. The heart is available on the catalog and detail screen.

You can see the list of all your favorite items by clicking Favorites in the Categories menu. Click the heart to remove it from your favorites.



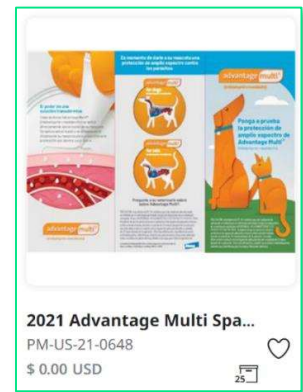
Pack Sizes

On the item detail screen, items that are sold in packs will be denoted by a box icon and number just below the favorites heart in the lower right. This is an item sold in packs of 25:

The pack size is also noted in the information section on the right side of the item detail screen.

Package Quantity

Pack of 25



An order of 2 of this item would result in 2 packs of 25 being shipped.

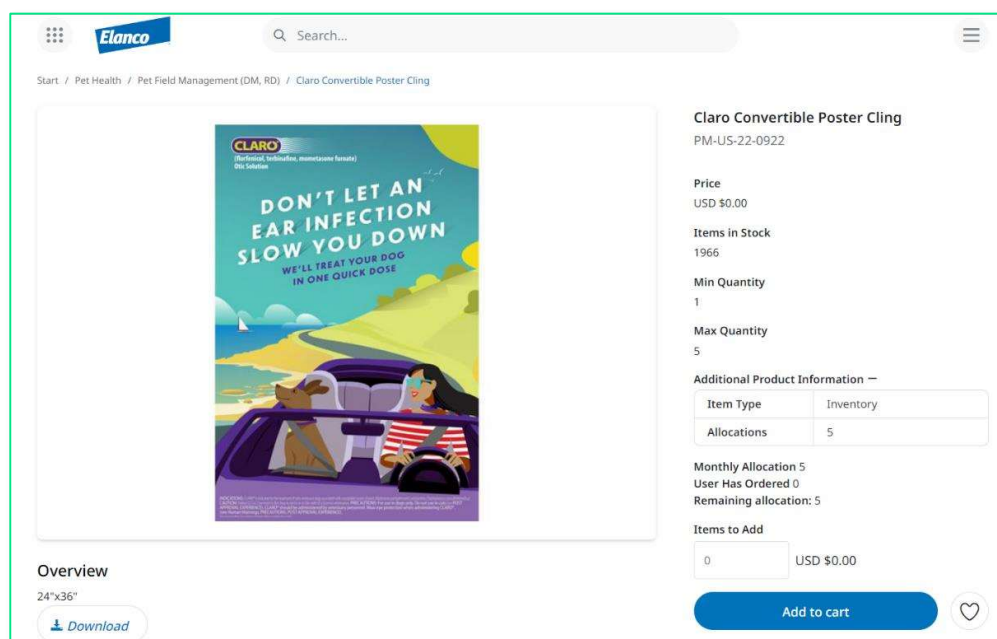
If no box is present, the item is sold in “eaches” meaning an order of 1 is for 1 of the item.

Item Detail Screen

The **detail screen** (below) may include an item description, minimum and maximum order quantity, pack size, and additional product information. The **Max Quantity** amount is the most a user can order of that item in one transaction. **Allocation amount** is the amount a user is allowed to order that product per month. **Remaining allocation** is the value difference between monthly allocation and what the user has ordered thus far for the month.

If the item type is inventory, the item details page will include the total available in stock.

To add an item to your shopping cart, enter a quantity on the lower right and click the “Add to Cart” button.



The screenshot shows the Elanco product detail screen for 'Claro Convertible Poster Cling' (PM-US-22-0922). The main image is a colorful poster with a dog and a person in a car, with the text 'DON'T LET AN EAR INFECTION SLOW YOU DOWN' and 'WE'LL TREAT YOUR DOG IN ONE QUICK DOSE'. The right sidebar contains product details: Price (USD \$0.00), Items in Stock (1966), Min Quantity (1), and Max Quantity (5). Below this is a table for 'Additional Product Information' with columns for Item Type (Inventory) and Allocations (5). Further down, it shows 'Monthly Allocation 5', 'User Has Ordered 0', and 'Remaining allocation: 5'. At the bottom right, there is an 'Items to Add' section with a quantity input field (0) and a price (USD \$0.00), followed by an 'Add to cart' button and a heart icon.

Elanco

Search...

Start / Pet Health / Pet Field Management (DM, RD) / Claro Convertible Poster Cling

Claro Convertible Poster Cling
PM-US-22-0922

Price
USD \$0.00

Items in Stock
1966

Min Quantity
1

Max Quantity
5

Additional Product Information —

Item Type	Inventory
Allocations	5

Monthly Allocation 5
User Has Ordered 0
Remaining allocation: 5

Items to Add

0 USD \$0.00

Add to cart

Overview
24"x36"

Download

The below image is an example of a **Print On Demand** item (POD). POD items can be included within the catalog and differentiate from warehoused items as they may require a longer shipping/processing time and could potentially be shipped separately. Examples of POD items can include posters, signs, business cards, etc.

[Start](#) / [Farm Animal](#) / [Beef](#) / [Feed Additives](#) / [Optaflexx](#) / [Details](#) / **OPTAFLEXX DELIVERS POSITIVE RESULTS IN WINTER WEATHER-POD**

Data confirms Optaflexx[®] delivers positive results in winter weather

Results of technology in difficult weather conditions

Winters can be tough on cattle performance as they may go off feed, resulting in lower performance and profitability. Many producers around the country are looking for another tough winter, a winter like last year where they watched cattle rapidly decrease gain, resulting in lower performance and profitability.

"During times of cold stress, energy taken to by cattle is redirected to maintaining the animal, for metabolic processes. Feed can drive winter P/L. Cattle require additional energy to maintain weight, cattle are fed with their regular (physical) weight, instead of body heat and the pounds being added is coming through gain, or in fact, the gain."

When producers use this decrease in intake and performance last year, the amount of feed that was required to maintain a winter drive for Elanco and the University of Minnesota is delivering data around the continued requirement for producers to reduce profit with Optaflexx, even in difficult to manage winter weather.

Increased carcass characteristics lead to increased valuable beef

The study was performed December 2015 through April 2016 in western Nebraska, where they experienced temperatures as low as 10 degrees Fahrenheit and precipitation up to 0.7 inches as shown in Figure 1.

Table 1 demonstrates the positive impact of feeding Optaflexx during winter weather. When compared to the control feed (2) and feed (3), cattle fed Optaflexx all day (optaflexx) demonstrated increased feed efficiency, weight (HDMI) gain, as well as improved average daily gain (ADG) and feed gain (F/G).

Figure 1. Weather conditions during trial

Key points

- Cattle fed Optaflexx during winter of cold stress don't lose more weight in winter than control feed and demonstrate weight.
- Optaflexx is proven to help cattle improve ADG and F/G, even in times of extreme weather.
- Contact your Elanco sales representative or technical consultant to learn more about the results of feed to feed to Optaflexx.

OPTAFLEXX DELIVERS POSITIVE RESULTS IN WINTER WEATHER-POD

PM-US-19-1736

Price

USD \$0.00

Min Quantity

10

Max Quantity

1000

Additional Product Information

Item Type	POD
Production Time	48-72 hours

Items to Add

0 USD \$0.00

Add to cart

Overview

[Download](#)

This is a Print On Demand POD item and is produced to order. Please note, the average lead time for product is 48-72 hours from when the order is placed. The average shipping time is 48hrs, which means this item could take 5 business days to arrive. If this item is ordered in conjunction with inventoried items, separate packages will be received.

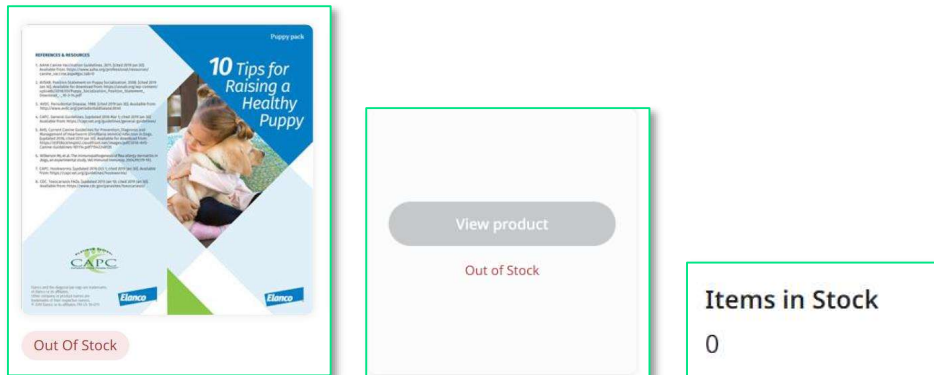
Clicking the download button (bottom left) will open the piece in a new window and allow an individual to save a copy to their computer.

After adding at least one item to your shopping cart, a Checkout icon will appear at the top right of the page, which can be used to begin the checkout process.



Out of Stock Email Notifications

An item that is out of stock will show as having 0 inventory:



On the item detail screen, the add to cart button will be inactive, and an out-of-stock notification box will appear:


The form has a grey background and a white border. It contains an envelope icon, the text 'Enter your email address to be notified when this item is back in stock.', a white text input field, and a blue 'Subscribe' button.

To be notified when the item is back in stock, enter your email address and click on “Subscribe”

This form is identical to the previous one but includes the example email address 'john.doe@elancoah.coi' in the text input field.

The box will change to confirm you’ve subscribed. An “unsubscribe” option now appears if you want to unsubscribe from the notification:

The confirmation box has a grey background and a white border. It contains an envelope icon, the text 'You have active subscription to be notified when this item is back in stock.', and a blue 'Unsubscribe' button.

To see the complete list of all items you've subscribed to, hover over the 3-bar icon in the upper right  and select "Subscribed Items"

Subscribed Items			
✕ Unsubscribe All			
Item SKU	Item Name	Email Address	Notifications
PM-US-18-0711	10 TIPS HEALTHY PUPPY	john.doe@elancoah.com	Unsubscribe

You'll see a list of all subscribed items, with an option to "unsubscribe all" on the left side at the top.

The option to unsubscribe each item will appear to the right.

You can click on the item SKU in the list to be taken to the item's catalog detail screen.

When the item is back in stock, you will receive an email to the provided email address. It will list the SKU, Item Name, and total stock available to order:

You are receiving this email as an item you've requested notifications on is now back in stock.		
SKU	Name	Quantity Available
wnshrt1007	Womens T-shirt	100
Thank you.		

Please Note: After an item is back in stock, the item will be removed automatically from your subscribed items list. If an item goes back out of stock, you'll need to add an email address using the above process to be notified the next time it is back in stock.

Review Your Items

On the **Items** screen, you can

1. Remove all items from your shopping cart by clicking **Clear**.
2. Modify item quantities in the **Quantity** field.
3. Remove individual items by clicking the **X** button for the line item.
4. Continue adding items to your cart before checking out by clicking the **Continue Shopping** button.
5. Continue with the purchasing process by clicking the **Next** button.

The screenshot shows the 'Shopping Cart' interface. At the top, there is a progress bar with four steps: 1. Items, 2. Shipping, 3. Payment, and 4. Checkout. Below the progress bar, the 'Shopping Cart' title is on the left, and 'Enable Multiple Address Shipping' and 'Clear' buttons are on the right. The main table has four columns: Item Description, Quantity, Price, and Subtotal. A single item is listed: '2020 IPC WORM MOVEMENT IN-CLINIC TENT CARD' with SKU 'PM-US-20-0530', a quantity of 5, a price of USD \$0.00, and a subtotal of USD \$0.00. Below the table, there is a 'Continue Shopping' button on the left and a 'Next' button on the right. A summary box at the bottom right shows 'Subtotal' and 'TOTAL' both as USD \$0.00.

Item Description	Quantity	Price	Subtotal
2020 IPC WORM MOVEMENT IN-CLINIC TENT CARD SKU PM-US-20-0530	5	USD \$0.00	USD \$0.00
Subtotal			USD \$0.00
TOTAL			USD \$0.00

Please note: Items requiring approval will show a “Pending Approval” notice in the shopping cart. This will be for board game prizes and for items where monthly allocations are being exceeded. You will be required to enter a reason for the order later in the checkout process.

The screenshot shows a shopping cart item that requires approval. The item is 'Prize 2- Computer Backpack' with SKU 'EL-TFX-BACKPACK-PZ2'. It has a quantity of 2 and a price of USD \$0.00. The subtotal is USD \$0.00. A 'Pending Approval' notice is displayed above the item description. Below the item description, there are two lines of text: 'CRM ID test' and 'Clinic Name test'. The item has a delete button (X) to its right.

Item Description	Quantity	Price	Subtotal
Pending Approval Prize 2- Computer Backpack SKU EL-TFX-BACKPACK-PZ2 PM-US-21-3231_Page_1.jpg CRM ID test Clinic Name test	2	USD \$0.00	USD \$0.00

Review or Enter a Shipping Address

On the Shipping Address page, you can enter the location where the items will be shipped. If you have a default shipping address saved in your user profile, the default address is displayed.

The screenshot shows the 'Shipping Address' form within a checkout process. At the top, there is a progress bar with four steps: 1 Items, 2 Shipping (current step), 3 Payment, and 4 Checkout. The form is titled 'Shipping Address' and has two buttons in the top right: 'Open Address Book' and 'Clear'. The form fields are as follows:

- Country *: United States (dropdown menu)
- First Name *: Elanco
- Last Name *: Client
- Company *: Sample Company
- Address 1 *: 1234 Anywhere St
- Address 2: (empty field)
- City *: Chicago
- State *: Illinois (dropdown menu)
- Zip Code *: 60601
- Phone *: 0000000000
- Email address (optional): (empty field)

To select from a list of addresses saved in your user profile or the corporate address book, click the *Open Address Book* link in the upper right.

Corporate and Personal Address Book

The Elanco Resource Hub offers two types of address books to make the process easier to complete.

Corporate Address Book

The **Corporate Address Book** is a set of pre-loaded addresses covering the complete, nationwide list of locations. It is the one source of truth that is maintained and used in POS buys. During the checkout process, users can search and select an address from the corporate address book as well as add it to their personal address book.

Based upon the user's individual login, the Corporate Address Book will default to addresses with specific characteristics amttched to that user, such as CRM ID.

Shipping Address Open Address Book Clear

Search by Search

Country Code

First Name Last Name

Company

Address 1

City State Zip Code

Corporate Address Book **Personal Address Book**

FARM .
Attn: Receiving 140110000 PI Makawao, HI
96768 1130994 US_BF_SC06

James .
Attn: Receiving 50 1130994 US_BF_SC06

Dairy .
Attn: Receiving 0011703 US_SW_TAM_USF

Ok Cancel

12

The user can choose an address and click OK. The address will populate into the Ship Address along with the CRM ID and Territory and proceed with the checkout. Should the address that the user desires not be on the filtered list, the user can change the filter parameters.

Click on the Filter icon to the right of the addresses.

Open Address Book Clear

Corporate Address Book **Personal Address Book**

FARM .
Attn: Receiving 140110000 PI Makawao, HI
96768 1130994 US_BF_SC06

James .
Attn: Receiving 50 1130994 US_BF_SC06

Dairy .
Attn: Receiving 0011703 US_SW_TAM_USF

Ok Cancel

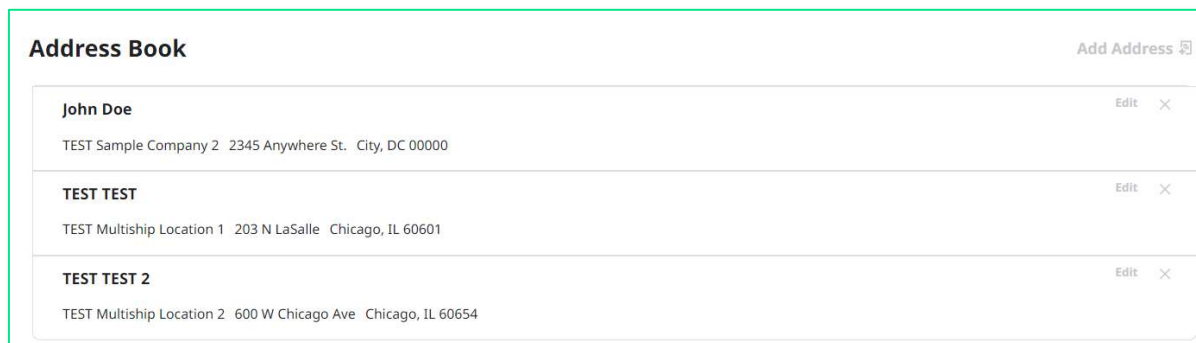
Filter

12

The filter page will appear. The user will be able to add and delete filters as desired. User will click **Apply** to return to Address list with new filter set. To see the complete Corporate Address Book, click **Clear**, then **Apply**

Personal Address Book

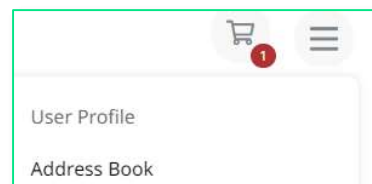
The **Personal Address Book** is a user level address book you can manage. We recommend using it for one-off addresses that are used infrequently. The corporate address entries can be copied to the personal address book; however, *personal addresses do not automatically update when the corporate address book is updated*. With that in mind, you can pull in corporate addresses that are most relevant, but we recommend checking the corporate address book and periodically updating any saved personal address entries.



Address Book Add Address

John Doe	Edit X
TEST Sample Company 2 2345 Anywhere St. City, DC 00000	
TEST TEST	Edit X
TEST Multiship Location 1 203 N LaSalle Chicago, IL 60601	
TEST TEST 2	Edit X
TEST Multiship Location 2 600 W Chicago Ave Chicago, IL 60654	

To manually add an address to the Personal Address book, click on the “Address Book” found under the user icon at the top right side of the screen.



Click the Add Address in the upper right corner to add an address.

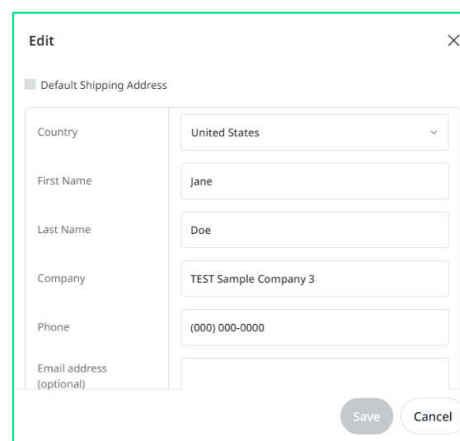
You can modify an address by clicking on edit or remove an entry by clicking on the X to delete it.

When editing an address in personal address book, be sure to scroll down and fill in all required fields.

For multiship, you’ll want to make sure First, and Last name, company, phone, and the shipping address are entered.

You can save corporate addresses to your personal address book when viewing them during the checkout process.

To add a corporate address to your personal address book, Select the Shipping Address and click the copy icon which is on the right.



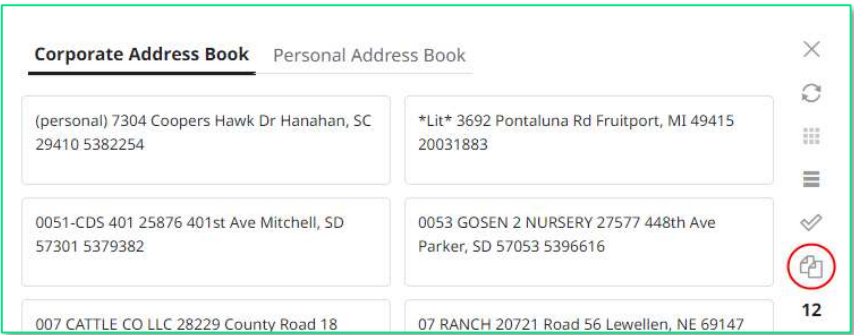
Edit X

☐ Default Shipping Address

Country	United States
First Name	Jane
Last Name	Doe
Company	TEST Sample Company 3
Phone	(000) 000-0000
Email address (optional)	

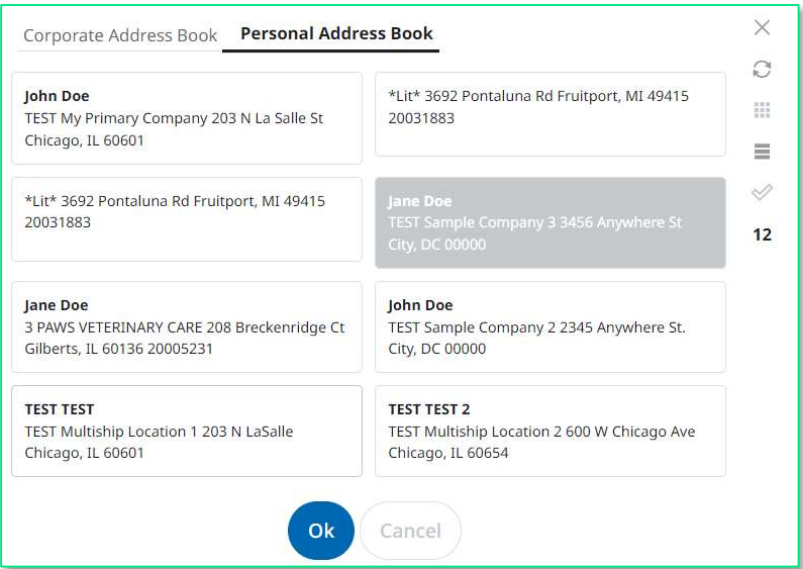
Save Cancel







If you are completing a multiple address checkout, you will be able to add all the selected addresses to the personal address book at the same time.



Select the correct shipping address, and then click *OK* to add the location to your order.

In the Open Address Book section, there are several buttons on the right side that provide the options listed below.



	Cancel: Closes the Address Book.
	Refresh: Refreshes the addresses displayed in the Address Book.
	Grid: Displays the addresses in a grid format.
	List: Displays the addresses in a list format.
	Ok: Selects the highlighted address.
	Results Displayed: Selects the number of results displayed on the page (6, 12, or 24).

Click *Next* to proceed to the Payment page.

Select Your Cost Center

Here in the Payment section, please select your cost center from the dropdown. Your selection should apply to most items in your order (Pet, Farm, or Retail).

Payment method

Bill to My Account

Shipping Account *

USxxx14 - PET

USxxx14 - PET

USxxx74 - FARM

USxxx14 - RETAIL

TOTAL

Click **Next** to proceed to the Checkout Confirmation screen.

Review and Complete Your Order

On the Checkout page, you can review and change all your order information before clicking **Checkout** which will route your order for processing.

✓

Items

✓

Shipping

✓

Payment

4


Checkout

Shipping Address

Jane Doe
TEST Sample Company 3
3456 Anywhere St
City, DC, 00000
▼
Change

Payment Information

Bill to My Account
Shipping Account USxxx14 - PET
Change

Item Description	Quantity	Price	Subtotal
 <div> Pending Approval Prize 2- Computer Backpack SKU EL-TFX-BACKPACK-P22 PM-US-21-3231_Page_1.jpg CRM ID test Clinic Name test </div>	2	USD \$0.00	USD \$0.00

Approval reason for ordering 1 or more items over Order Threshold *

Change

Subtotal

USD \$0.00

TOTAL

USD \$0.00

Continue Shopping

Back

Checkout

If any items in your order need comments for approval reasons, the comment box will appear on the final confirmation screen. You'll need to enter comments before clicking checkout.

Approval reason for ordering 1 or more items over Order Threshold *

An **Order Confirmation** screen will appear with the option to print on the bottom right corner.

You will also receive an email copy of your order confirmation at the email address on your account. If your order contained items needing review because they exceed your monthly limit, the order number will not appear on the screen after checkout.

After the order is approved, the order will be updated with an order number, and you'll receive a notification by email.

ORDER CONFIRMATION

7/19/2021

ORDER #PO2721414334

DETAILS
In Progress

SHIPPING ADDRESS

John Doe
InnerWorkings
1234 Anywhere St.
2nd floor
Chicago, IL 60654
United States
000-000-0000

Item	Line Item Status	Quantity	Price	Sub
Mens Fleece Mnfleece1004	In Progress	1	USD \$0.00	USD \$0.00

PAYMENT INFORMATION

Payment method: Bill to My Account

TOTAL: USD \$0.00

To ship to locations already in the system, click the “Add from Address Books” button to open the address book screen.

Please Note: As addresses in the corporate address book may require additional fields to be filled in, you must add them to your personal address book and complete the required fields using the “address book” link found under the user icon prior to a multi-ship order. All addresses require a value to be entered in the following fields for checkout:

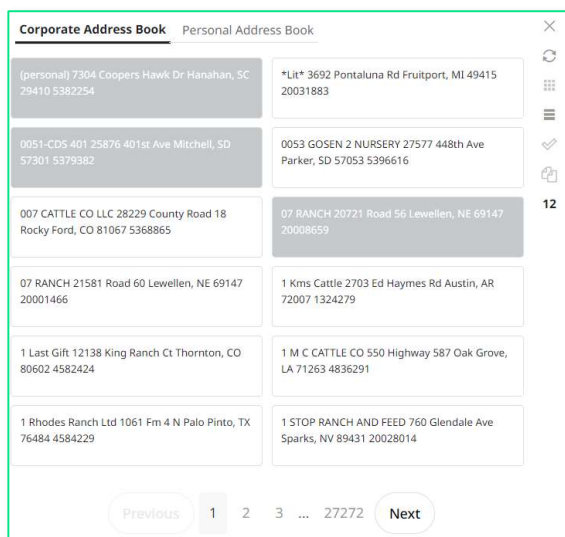
- First Name
- Last Name
- Company
- Phone
- Address Line 1
- City
- State (US)
- Zip Code (US)

Click on an address to select it, and the address will turn grey. You can select additional addresses by clicking on them.

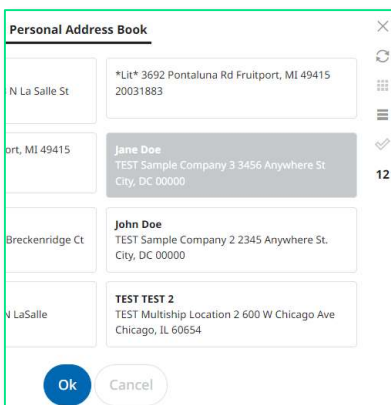
Click the copy icon  to add the selected addresses to your address book.

Please note: Addresses will remain selected until you unselect them, so be careful not to add an address to your personal address book more than once.

To unselect an address, click on it again and the grey highlight will go away.



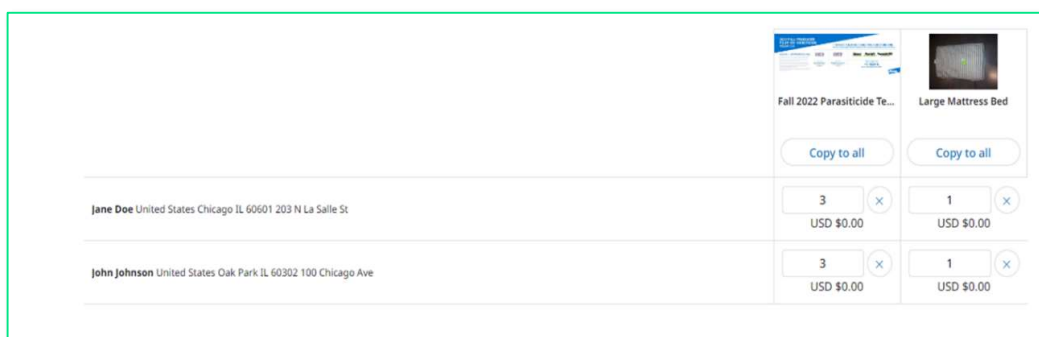
To update the addresses copied to your personal address book before using with multiship, click the “Address Book” link found under your user icon in the upper right (see page 14).



Return to your checkout and select complete addresses from the personal address book. Click “Ok” when done.

Click Next to proceed to the items page.

Review Your Items



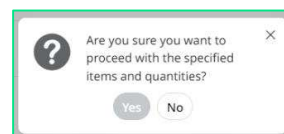
On the Items page, items will appear in columns on the right with each address listed in the rows starting on the left. On this screen, you can:

1. Update item quantities per item, per each ship-to address
2. Apply the quantity of the first item to all locations by clicking “Copy to All” (e.g., if you change the original quantity)
3. Zero out an item from a specific location by clicking the X.


Click Next to continue. A prompt will appear asking to confirm that you wish to continue. Click “Yes” to continue.

The rest of the checkout is similar to the single address shipment option (see page 19).

You will also see an on-screen order confirmation and receive a copy by email after completing your checkout.

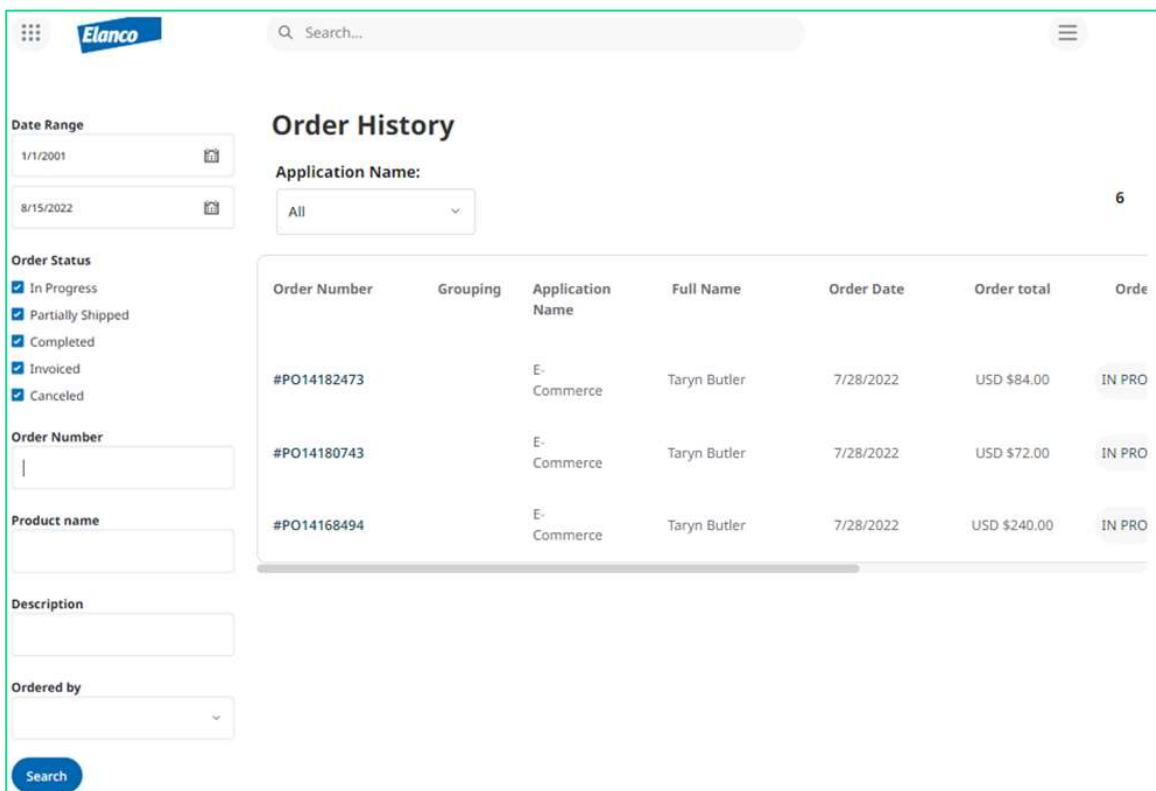


View and Copy Previous Orders

To access a list of all orders you have placed, hover over the menu icon  and select **Order History**.

This screen, allows users to view rejected carts/items in the Order History as well as the Full Name (First Name + Last Name). Users can **filter** order by date, status, or searching by keyword.

This page also allows users to have visibility to what was not approved for future reference, and by clicking the order number, users are able to view comments about why the carts/items were not approved.



Elanco Search...

Order History

Date Range
 1/1/2001
 8/15/2022

Order Status
☒ In Progress
☒ Partially Shipped
☒ Completed
☒ Invoiced
☒ Canceled

Order Number

Product name

Description

Ordered by

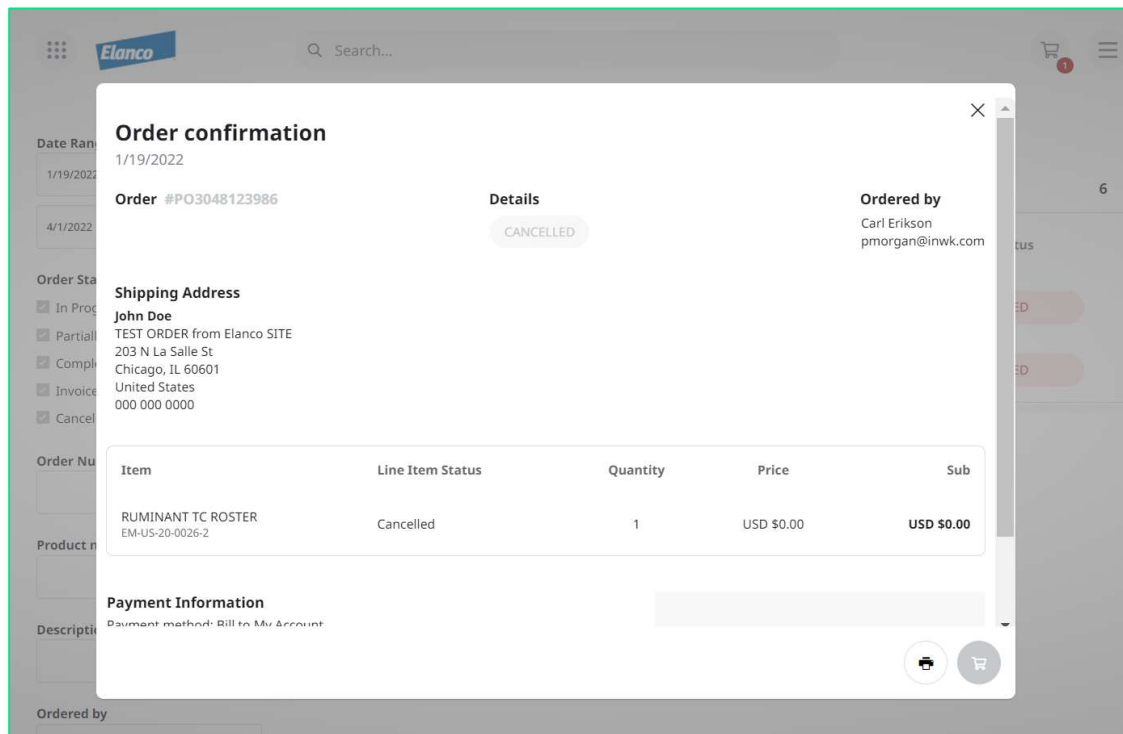
Application Name:
 All

6

Order Number	Grouping	Application Name	Full Name	Order Date	Order total	Order Status
#PO14182473		E-Commerce	Taryn Butler	7/28/2022	USD \$84.00	IN PRO
#PO14180743		E-Commerce	Taryn Butler	7/28/2022	USD \$72.00	IN PRO
#PO14168494		E-Commerce	Taryn Butler	7/28/2022	USD \$240.00	IN PRO

Search

Click on an order number to bring the order's confirmation screen, which lists all the included items. At the bottom of the screen, click the shopping cart to add all these items to your cart, or the print button to print the screen.



For shipped orders, the tracking information will appear in your order history, in addition to the email notification you will receive when the order ships.

ORDER CONFIRMATION

10/15/2019

ORDER #PO1154578359

DETAILS
In Progress

SHIPPING ADDRESS

Jean Doe
Sample Company 1
123 Anywhere Street
Chicago, IL 00000
United States
000-000-0000

Item	Line Item Status	Quantity	Price	Sub
JBA PHONE FAN COURTNEY STARK JBA20A09235-C Group East-RGN-NY	In Progress	23	USD \$0.00	USD \$0.00
<div>Tracking Received Fed Ex Ground 12/20/2020 Tracking Number 8675309 Tracking URL http://wwwapps.ups.com/WebTracking/processInputRequest? US&InquiryNumber1=8675309&track.x=0&track.v=0</div>				
Next Kit				USD \$0.00

PAYMENT INFORMATION



Contact Support

Please email us at support.elanco@hhglobal.com for order inquiries or site assistance.

Support hours of operation are Monday – Friday 8am – 5pm EST.